## Techknow OverDrive

# **Drive-Thru Timer System and Analytics**

**Wired & Wireless** 



- . Return on investment of six months or less
- Animated visual display highlighting drive-thru progress and bottlenecks
- Enhanced customer satisfaction by lowering drive-thru times
- Excellent management tool
- Detailed store and local reporting tool
- A creative tool to develop crew and store competitions

#### Wired Timer

- Interfaces with all headset systems
- Leverages existing induction loops at all detection points



### Wireless Timer

- Minimized maintenance related to induction loops
- Aesthetically pleasing and less invasive to the driveway
- Enables the practical measurement of Pull Forward, Preview, or Mobile Park positions parked cars
- Up to 50 vehicle detection points per restaurant
- 900 MHz frequency bands minimizes interference and maximizes wireless coverage, 2.4 GHz frequency band used internationally

## **Features:**

- Proactive, online monitoring for all hardware
- Options for monitoring Fast Forward and / or Mobile Parking positions (Wireless Timer)
- Parameters are timed and color coded to illustrate drive-thru performance
- Clear, concise and simple graphics
- Customizable by hour or day part

- Critical information is available at a glance to highlight road blocks to performance
- Simplified, user-friendly software interface
- Time can be displayed in minutes or seconds
- Supports most store configurations
- Capable of connecting multiple displays



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- 1 Displays average time for the last 5 cars at those locations
- 2 Individual, animated cars proceed through the drive-thru with color coding to indicate time in queue
- (3) Last 5 Car Average
- 4) Shows percentage of defined goal met

- 5 Indicates a vehicle has driven off without completing the drive-trhu circuit
- 6 Displays time a current vehicle has been in queue and changes color based on goals
- 7 Displays Window Times average for the last hour with color coding
- (8) Displays Mobile Time, when car arrives the time will start counting and show a car there

## **Drive-Thru Statistical Reporting Software**

In the quick service industry, time can cost you money and result in a loss of business. Using a computer, in the store or remotely, you can retrieve statistics collected by your system.

#### These statistics can help you:

- Increase speed of service and enhance customer satisfaction
- Set sales and drive-thru goals
- Identify and reward productive employees
- Improve your drive-thru operations



\*Content of statistical report depends on number of loops, POS and other parameters you choose.



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